## **Accident and Incident Investigation**



When accidents occur, being able to fully understand them is an essential first step to ensuring they don't happen again.

WHO IS IT FOR ?

Managers and supervisors with responsibility for investigating accidents and incidents, including near misses and environmental incidents.

## WHAT WILL CANDIDATES BE ABLE TO DO?

- Understand basic terminology,
- Be able to explain Accident triangles, Domino and multi-causation accident models,
- Understand the importance and meaning of "root cause" analysis,
- Be able to carry out a simple 5 why analysis,
- Be able to plan and conduct a witness interview
- Understand the legal status of accident reports.
- Understand how to propose SMART objectives to prevent future occurrence,
- The role and importance of consultation and communication.



## **EMPLOYER BENEFITS**

Accidents are hugely expensive, quite apart from the moral and legal implications which can follow. By training staff to understand their causes, business' have already taken an important step in preventing them in the first place. Moreover the fundamental techniques can be used to address broader matters of loss control for example product quality and damage control.

**TIMING** 

One Day: 9am—5pm

LOCATION

At your Premises, or by arrangement a suitable nearby venue, to minimise staff travel and cost.

**FEES** 

Typical: £200 per person \*

\*price variables include venue requirements and numbers.

**Not what you need? No Problem!** TOWER can develop and provide training tailored to your specific requirements. Call or email to start a conversation about the right solution for your business.

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